

GENERAL WARRANTY STATEMENT

Encore product warranty is there to protect the consumer against unknown defects in material or workmanship. Essentially that the product was assembled correctly with components meeting our design criteria.

From time to time issues can and do arise where the product may have a premature component failure because of assembly errors, design, or an individual componential function. Encore seeks to provide a warranty that protects the customer from defect but also protection to the manufacturer from normal use conditions that cause failure.

During normal use the components will be subject to weather, dirt and physical damage that will reduce the life of these components. The effects of sunlight, dirt, sand, water, oil, gasoline, fertilizer, vibration, rough terrain, impacts, transportation, improper maintenance or adjustments are not considered warrantable. An authorized Encore Distributor or Dealer upon product and/or component inspection will submit claim for approval.

Encore retains the right to accept and approve or reject warranty submittals. Encore also retains the right to review a component prior to warranty approval or rejection. Encore will reimburse the freight cost for any part returned per their request regardless of the warranty outcome.

The effects of the environment, operations, and maintenance have a significant impact on the overall life of the product and individual components. These effects should be considered when making any warranty decision. Good judgment and experience are essential to making correct decisions.

Following is a warranty guide and short description of the product warranty coverage. Claims for warranty reimbursement should be submitted directly with the company via the website.

WWW.ENCOREEQUIPMENT.COM
DEALER LOG IN: ENCOREDEALER
PASSWORD: EN1CORE

WHOLE GOODS WARRANTY

* Parts return required; These components have their own manufacturer's warranty and Worldlawn can process these back to the OEM. We also carry some Hydro Gear or Parker service parts.

Batteries one year (\$40.00 parts and .5 hrs labor) purchase battery locally.

Engines (Briggs & Stratton, Kawasaki, Kohler, Honda) have their own service parts. Engines Branded Worldlawn is the same as the vehicle warranty; 3 years through Worldlawn Warranty parts cost is paid at MSRP x .69 intent is to provide 15% parts margin to the dealer on warranty parts labor time paid at posted shop labor rate.

	90 Day	90 Day Grass Bags & Belts	1 Year Commercial/Residential	18 Month	2 Year Residential	2 Year Commercial	2 Year Commercial/Residential 90 Day Rental	2 Year Residential 1Year Commercial	3 Year Commercial/Residential 90 Day Rental	3 Year Residential 90 Day Commercial/Rental	10 Year Deck Shell
Walk Behind (EY)							X				
3 Speed Gear Box*							X				
Walk Behind (WYW)										X	X
5 Speed Gear Box*			X								
ARROW / XL										X	X
Hydraulic Drive*					X						
DART							X				X
Hydraulic Drive*								X			
Z FUSION									X		X
Hydraulic Drive*								X			
EDGE									X		X
Hydraulic Drive*					X	X					
EDGE XP									X		X
Hydraulic Drive*											
CALIBER									X		X
Hydraulic Drive*					X	X					
PROWLER									X		X
Electric Lift Actuator*			X								
Hydraulic Drive*					X	X					
RAGE									X		X
Hydraulic Drive*				X							
TRACER									X		X
Replacement Parts	X										
Blower driven Grass Collection System		X					X				
Passive Grass Catchers		X	X								
Electric PTO Clutch*						X					
Other Accessorries Warranty not Specified: Mulch Kits, ect	X										